

## MTRP Proposal - 18/19 and Beyond - Business Case

<b>Service Area</b>	Adult Community Services
<b>Unique Reference Number</b>	ASC181906
<b>Proposal Title</b>	South East Wales Commissioning Arrangements
<b>Version</b>	
<b>Proposal Summary Description</b>	<p>Commissioning arrangement for information, advice and assistance (IAA) and South East Wales Improvement Collaborative (SEWIC)</p> <p>Identified savings from</p> <ul style="list-style-type: none"> <li>• commissioned services</li> <li>• regional arrangements</li> </ul> <p>1. Commissioned services:</p> <ul style="list-style-type: none"> <li>• to reduce the budget of the Newport Support Partnership in relation to the delivery of the appropriate adult service</li> <li>• to reduce the budget of the mental health consortium in relation to the provision of information advice and assistance</li> </ul> <p>2. Regional arrangements:</p> <ul style="list-style-type: none"> <li>• To reduce the contribution to South East Wales improvement Collaborative (SEWIC)</li> </ul>
<b>Impact on Performance</b>	<p>There are no specific KPIs associated with this service but the business case supports the improvement plan priority IP2</p> <p>Ensuring people have the right social services to meet their needs.</p>
<b>Impact on FTE Count</b>	
<b>Impact on other Service Areas</b>	<ul style="list-style-type: none"> <li>• Newport Support Partnership – this element of the service ended in March 2017. There has been no evidenced impact on other service areas</li> <li>• Mental Health Consortium – this is a commissioned service with third sector partners, the post is already vacant and work is underway to absorb the demand within existing provision such as internal First Contact information advice and</li> </ul>

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	<p>assistance(IAA) functions, the Newport Support Partnership IAA service and IAA offered by organisations funded by Supporting People</p> <ul style="list-style-type: none"> <li>• South East Wales Improvement Collaborative – there is regional consensus that this work is no longer required and financial contributions will end.</li> </ul>
<b>Impact on Citizens</b>	<ul style="list-style-type: none"> <li>• Newport Support Partnership – the appropriate adult service is provided by the police and continues to be available to Newport citizens at no cost to the council</li> <li>• Mental Health Consortium – the IAA component of the consortium is under review and Newport services are being mapped to ensure people are signposted to the most appropriate source of support.</li> <li>• South East Wales Improvement Collaborative – this team were responsible for supporting internal processes so have no direct impact on Newport citizens</li> </ul>
<b>Delegated Decision (Head of Service/Cabinet Member/ Cabinet)</b>	Head of Service
<b>Activity Codes</b>	SOC 16 Adult services contracts support

<b>Net Savings (£000's)</b>	<b>2018/19</b>	<b>2019/20</b>	<b>2020/21</b>	<b>2021/22</b>
	75			

<b>Implementation Costs (- £000's)</b>	<b>2018/19</b>	<b>2019/20</b>	<b>2020/21</b>	<b>2021/22</b>
<b>Revenue – Redundancy/Pension</b>				
<b>Revenue – External consultants</b>				
<b>Revenue - Other</b>				
<b>Capital – Building related</b>				
<b>Capital - Other</b>				
<b>Implementation Cost - Total</b>				

<b>Current Position</b>

## **MTRP Proposal - 18/19 and Beyond - Business Case**

### **Newport Support Partnership**

A third sector consortium commissioned in 2016 and led by Reach who deliver community support, carers respite and the appropriate adult services. Citizen's Advice deliver the information advice and assistance element with support from volunteering matters and Dewis provide the advocacy.

When the service was initially commissioned there was a requirement to deliver an appropriate adult service in Newport. Reviews identified that referrals to the service were much lower than expected due to the police making alternative arrangements and directing their referrals to the new service.

Negotiations held with Reach agreed that the funding could be removed with no detriment to the wider service model.

The proposal is:

- To remove the £18k associated with the delivery of the appropriate adult service as alternative provision is available

**NB: Already agreed and implemented in full consultation with the provider**

### **Mental Health Consortium.**

The mental health consortium was jointly commissioned by Newport City Council and Aneurin Bevan University Health Board (ABUHB) and is led by Growing Space and includes MIND and HAFAL.

From December 2016 the service provided a single point of contact for people with mental health issues to access information, advice and assistance (IAA), counselling and day activities. The model is based on prevention and recovery and allows people to move freely between services.

A review is looking at the availability of IAA across all services. Information, advice and assistance on offer should be the same for everyone, regardless of their care need. For example, financial and welfare benefit advice is available from the Citizens Advice Bureau as a member of the Newport Support Partnership so specialist welfare benefit advice from the mental health consortium represents duplication.

Providers of information, advice and assistance have regular meetings to map provision and develop referral protocols.

Newport City Council funds the Newport Support Partnership to deliver information, advice and assistance, employs seven community connectors, delivers a First Contact service and commissions housing related support to the sum of £6m from Supporting People funding across the city.

The proposal is:

- Remove the local authority contribution for information, advice and assistance from the consortium
- Map the provision of information, advice and assistance across Newport and strengthen referral protocols
- Continue to work with the mental health consortium through contract review to ensure service continuity

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### **South East Wales Improvement Collaborative**

This regional arrangement was set up to support the five Gwent councils in regional commissioning initiatives. Newport's contribution is £30k per annum.

The work has not delivered the benefits originally intended and all partner agencies are considering removing funding to focus on local priorities. The removal of this funding will have no detriment to Newport and no impact on FTE. The decision by other councils to remove contributions will make the current position unsustainable.

A new National Commissioning Board has been set up by the Welsh Government to address residential care capacity and sustainability and the implementation of pooled budgets with health boards. Three staff members previously funded from this regional arrangement have been re-designated and continue to work regionally.

The proposal is

- Remove Newport City Council's £30k contribution to SEWIC with effect from 1 April 2018.

### **Key Objectives and Scope**

To reduce funding to the Newport Support Partnership, Mental Health Consortium and South East Wales Improvement Collaborative as outlined above.

### **Options considered**

The option described will deliver a total cost saving of £75k in 2018/19

There is no impact on staffing.

### **Recommended Proposal/Option**

As above

### **Required Investment**

N/A

Time from the first contact service manager, supporting people team manager, commissioning and contracts team manager  
Staff investment required

### **High Level Milestones and Timescales**

Discussions with information, advice and assistance providers October 2017

Full implementation by 31 March 2018

### **Key Risks/issues**

*For the recommended option detail all of the key risks and issues along with any*

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*mitigation measures which can be taken.*

<b>Risk Description</b>	<b>Risk Score (as per matrix below)</b>	<b>Mitigation Measures</b>
Risk 1	Reduction in SEWIC contribution creates tension between the five Gwent authorities – perceived negative impact on wider regional agenda. 1/2	Discussions already underway to achieve consensus
Risk 2	Removal of appropriate adult service funding from the Newport Support Partnership affects the availability of appropriate adults to support vulnerable people. 1/2	Gwent Police have commissioned a service that has resulted in very few appropriate adult referrals to the Newport Support Partnership since September 2016.
Risk 3	The removal of funding from the mental health consortium could impact on the effectiveness of the information, advice and assistance service 1/2	Consultation and engagement with all Newport information, advice and assistance providers to ensure people are signposted to the most appropriate service, whatever the original referral source.

### **Specific linkage with Future generation act requirements**

**Integration** –To improve people’s lives, developing early intervention and prevention approaches that are tailored to the needs of the individual

**Long Term** –Improvement Plan Objective 2 – to ensure people get the right services

**Prevention** – To ensure preventative services are sustainable and operating in a way that is cost effective and efficient.

**Collaboration** – The proposal demonstrates collaboration with our commissioned providers to find sustainable and effective solutions.

**Involvement** –The proposal requires consultation and involvement with our key stakeholders in order to effect necessary ongoing change.

### **Fairness and Equality Impact Assessment**

No